

Developing Online Teaching Skills for the 21st Century Classroom, Belgrade, Serbia, 9–10 June 2022

The Project Team



Ursula Stickler is a Senior Lecturer in German at the Open University UK. As a researcher and trainer she has specialised in autonomous learning and online language teaching skills, contributing to an international network of experts. She has played a leading role in projects based on this collaboration (DOTS, moreDOTS, and ICT-REV) has led to peer-reviewed publications and multiple workshops across Europe and beyond. She was till the end of 2018 co-editor of *System: An International Journal of Educational Technology and Applied Linguistics*. Her areas of interest include Training of Online Tutors, Virtual Learning Environments, Interaction in Online Language Tutorials, Eyetracking, Tandem Learning, Language Learning and Teaching Skills and Autonomy in Language Learning.



Sarah Heiser is a Senior Lecturer in the School of Languages and Applied Linguistics at the Open University UK and a Senior Fellow of the Higher Education Academy (SFHEA). She has a joint honours BA in French and Spanish from the University of Bristol, and an MA in Romance Languages from the University of Alberta, Canada, funded on a Commonwealth Scholarship. She joined the Open University in 1999 in the West of England as an Associate Lecturer on its first Spanish course L140 *En Rumbo*. She was for many years based at the Open University in London and responsible for the academic management and teacher development of a team of part-time Associate Lecturers. She has worked as Associate Head of School, Student Experience in Languages and Applied Linguistics and has recently become an Associate Dean for the Faculty. Her interests include technology enhanced language learning, staff development by experiential learning in online spaces, Open Education Resources/Open Educational Practices (OER/OEP), and student beliefs, motivations and strategies for language learning.